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|  | Virtual Management Committee Meeting,  2nd February 2022 | Agenda  Item 13 |
| **Stage 3 Adaptations** Author: Paul Hughes |
| **Report Purpose/ Recommendations** | To advise Members on progress with the Association’s progress with the annual Stage 3 Adaptation Programme. | |
| **Regulatory Standards** | Standard 2: The RSL…takes account of the needs and priorities of its tenants [and] service users. | |
| **Charter Outcomes** | **1 Equalities:** Social landlords perform all aspects of their housing services so that every tenant and other customer has their individual needs recognised, is treated fairly and with respect, and receives fair access to housing and housing services.  **5 Repairs, maintenance and improvements:** Social landlords manage their businesses so that tenants' homes are well maintained, with repairs and improvements carried out when required, and tenants are given reasonable choices about when work is done. | |
| **Attachments** | None. | |

1. **Introduction**

Stage 3 medical adaptations are alterations made to properties to suit the changing needs of the occupants. They range from the provision of grab rails to the installation of wet floor shower rooms and can include other special equipment as required. These adaptations are grant funded by Glasgow City Council each year. The purpose of this Report is to update Committee on progress with this year’s programme.

**2.0 Stage 3 Adaptations 2021/22**

HAG Funding

Glasgow City Council awarded WSHA a Housing Association Grant (HAG) fund of **£40,000** to undertake medical adaptations during the financial year 2021/22 confirmation of the grant was received May 2021

Quarter 3 Statistics

Statistics for Stage 3 referrals for the period 1st October – 31st December 2021

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| --- | --- |
| New Quarter 3 Applications | 2 |
| New Q3 Claims Abandoned | 0 |
| New Q3 Claims Approved | 2 |
| New Q3 Claims Awaiting Approval | 0 |
| New Q3 Applications Completed | 2 |

Statistics as of 31st December 2021

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| --- | --- |
| Total New 2021/22 Applications | 9 |
| Carried 2020/21 Applications | 0 |
| New Claims Approved | 9 |
| New Claims Awaiting Approval | 0 |
| New 2021/22 Applications Completed | 6 |
| Carried 2020/21 Applications Completed | 0 |
| Average time (working days) | 45 |
| HAG Fund Allocated | 49% |

Carried Forward 2020/21 Adaptation Summary

There were no Adaptations carried forward from 2020/2021

2021/22 HAG Fund Summary

Medical adaptation works valued at £19,983 have now been instructed which is 49% of our total 2021/22 HAG funding.

**3.0 ARC Reporting 2021-22 Outturn Performance**

***Indicator 22:*** Number of Approved Applications completed during the reporting year

9 approved referrals, with 6 completed = 66**%**

***Indicator 23***: Average time to complete applications

Total number of working days taken to complete approved applications divided by the number of completed applications to date:

271 days to complete 6 applications = 45 **working days**.

\*Committee are asked to note that the number of days to complete approved applications has been changed to working days to comply with the new ARC regulations for the reporting year.

**4.0 Resource Implications**

There are no identified resource implications.

**5.0 Potential Risks**

There are no identified risks.

**6.0 Conclusion**

Committee are asked to note the report and raise any questions or comments at

the Meeting.